

**Roamingwood Sewer & Water Association; agent of
South Wayne County Water & Sewer Authority**

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WE'RE ON THE WEB!

WWW.RSWANEPA.COM

We are responsible for the operation and maintenance of over 40 miles of water distribution mains and over 48 miles of wastewater (sewage) collection mains. Our staff which performs these vital functions has a total of over 125 years of work experience at RS&W.

Our average potable water production is 550,000 gallons per day from our 5 active wells located within The Hideout, and the system includes two 340,000 gallon water towers. We also have over 400 valves and over 100 hydrants in the water system.

The average wastewater collected is 750,000 gallons per day, and we operate and maintain a 1.755 million gallon per day advanced, staged, activated sludge wastewater treatment facility. The wastewater collection system contains over 1,000 manholes, and also 29 lift stations that pump the wastewater between the collection zones to our treatment plant.

Notice: If you will be leaving your home for an extended period of time during the cold months, RS&W recommends that you have us turn the water off at the street.

Reminder: 24 hour notice is required to have your water turned off or on at the street.

Saturday is by Appointment Only.

This newsletter is mailed 4 times annually, before the 1st of April, July, October, and January.

Holidays for 2014

New Year's Day	January 1	Labor Day	September 1
Good Friday	April 18	Thanksgiving Day	November 27
Memorial Day	May 26	Thanksgiving Friday	November 28
Independence Day	July 4	Christmas Day	December 25

News Outlet	Frequency
www.rswanepa.com	Daily
Hideabout Extra	Weekly
Channel 20	Weekly
Hideabout Newspaper Article	Monthly
RS&W Newsletter	Quarterly
Water Quality Report	Annually
Election Newsletter	Annually



The Directors of the Roamingwood Sewer and Water Association and the South Wayne County Water and Sewer Authority and our Staff all extend our wishes for a very happy holiday season to the entire Hideout Community!



RS&W Office Phone:
(570) 698-6162

Office Hours:
8:30 AM to 4:30 PM
Monday – Friday

RS&W News

**2013, 4TH QUARTER
PUBLISHED: JANUARY 2014**

This newsletter is mailed 4 times annually, before the 1st of April, July, October, and January.

Notice: Sewage Pump System Retrofit and Installation Proceeds!

We are currently retrofitting existing sewage pump systems with new RS&W-provided pumps that are compatible with the new low-pressure sewer system, and we are making appointments for the remaining homes with pumps. At the time of this writing, we have already retrofitted the pump systems in **over 300** Hideout homes with new pumps, and have scheduled appointments for **dozens more**.

Inspections of electrical panels in homes without existing sewage pumps are also in progress, as well as installation of new outdoor grinder pump stations for homes with existing gravity sewer service (homes that did not already have a sewage pump). We currently have installed approximately two dozen of the outdoor pump units and have installed around 280 outdoor control panels for these new units. Also, some of the 74 newly installed fire hydrants are now being

placed in service, which will serve to improve fire-fighting capabilities within the Hideout.

All Hideout homes within the project area, whether they currently have a sewage pump system or not, will require a pump to connect to the new low-pressure sewage system. That pump will be powered by the home's electrical system, so we will need to inspect each of the over 1,650 homes in the project area prior to making that connection.

Please check below if your home is within the Stage 1 construction area.

If you own a home in the Stage 1 area and have not yet scheduled an appointment for inspection, please contact the Project Manager at (570) 517-1253 at your earliest convenience.

Is my property in the Stage 1 Construction area? Revised: April 2013

Below is the list of lot number ranges which comprise "Stage 1" of our sewer and water piping replacement program.

21-36, 54-125, 134-154, 173, 175-297, 316-325, 363-405, 457-461, 611-619.3, 670-683, 753-819, 846-1026, 1071-1074, 1108-1119, 1232-1297, 1342-1480, 1485-1515, 1572-1591, 1620-1643, 1655-1713, 1746-1769, 1775-1805, 1858-1884, 1891-1902, 2207-2233, 2278-2593, 2871-2881, 2888-2937, 2959-2999, 3470-3630, 3641, 3643-4324, 4335-4381

RS&W Public Notification System – Emergency Contact

Beginning May 10, 2010, a new federal regulation required that public water suppliers notify every customer within 24 hours in the event of a water system emergency, such as a water boil order.

To comply with this regulation, RS&W has employed an automated phone dialing system which is capable of placing thousands of calls in under an hour. For the system to be effective, it is imperative that we have up-to-date contact information for every household we serve. Visit our website at www.rswanepa.com/?page=emergency to access our online form.

Leaving town? House for sale? Protect your investment!

If you plan on leaving your home unattended during the winter months, please give consideration to your water pipes. Please visit our website at www.rswanepa.com to view recommendations on how to properly winterize your home.

If you're in Stage 1, please confirm with our Construction Department that all necessary inspections and installations have been completed before you leave town. **(570) 517-1253**

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Director
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Construction Areas and Work Scheduling

Our primary contractors will be working (weather permitting) Monday through Friday, between the hours of 7am and 5pm. Before the asphalt plants close for the winter, we plan to blacktop many of the cuts in the Hideout roads. Please understand that we will need to make new pavement cuts in order to continue construction as well as to service leaks in the old piping, and any existing or new cuts will receive blacktop in the spring once hot mix asphalt is available.

The construction work to replace the water and sewer piping is in progress in multiple areas simultaneously, so please use caution in all construction areas and on the roads in and around the Hideout since there will be many construction vehicles involved with this project and with other non-RS&W-related projects as well.

The current construction areas as of mid-November are:

- Meadowview Drive, Tanglewood Lane, Crestview Road, and Brookfield Road
- Deerfield Road, Willow Court, Forest Lane, Pinecrest Court, Deerfield Court, and Vista Court
- Brentwood Drive, Brentwood Court, Maple Court, Briar Lane, Westwood Drive, Westwood Court
- North Fairway Drive, South Fairway Drive, Wedge Drive, Chip Court, Trap Court, Huron Court, Sandy Court, Navaho Lane, Par Drive, Par Court
- Applegate Road, Millwood Terrace, and Hemlock Court
- Hidden Lake Drive, Thornwood Terrace, and Split Rail Lane

Work will likely have begun by late November in the next construction areas:

- Highpoint Drive from the cul-de-sac up to the turn at the top of the hill, Oak Circle, Oak Lane, Oak Road, and Oak Court
- Cherokee Court, Dunhill Court, and Chestnut Hill Drive

If you have any questions related to the construction project, please call the Project Manager at (570) 517-1253 rather than the RS&W Office phone number (570) 698-6162, which is for all other business.

Caution! Please slow down in work zones!

With the major construction involved in our current project, there will be work going on in several areas of the Hideout simultaneously in addition to the normal maintenance and emergency repair work performed by RS&W personnel.



Warn children not to play in or around construction areas and equipment, and please be alert while driving in the Hideout and slow down as soon as you see any signs or signals indicating that construction work is in progress ahead. Please obey the instructions of traffic directors and please follow any detours as posted.

We understand that any work of this nature is disruptive, but by being careful and patient, we can all look forward to improved infrastructure that will last for decades to come, protect the environment, and prevent the costly waste of millions of gallons of drinking water every month.

If you have an existing sewage pump in Stage 1, you can start calling now at (570) 517-1253 to schedule an appointment at your earliest convenience.

Did You Know...that it is the Responsibility of the Homeowner for Water and Sewer Service Lines

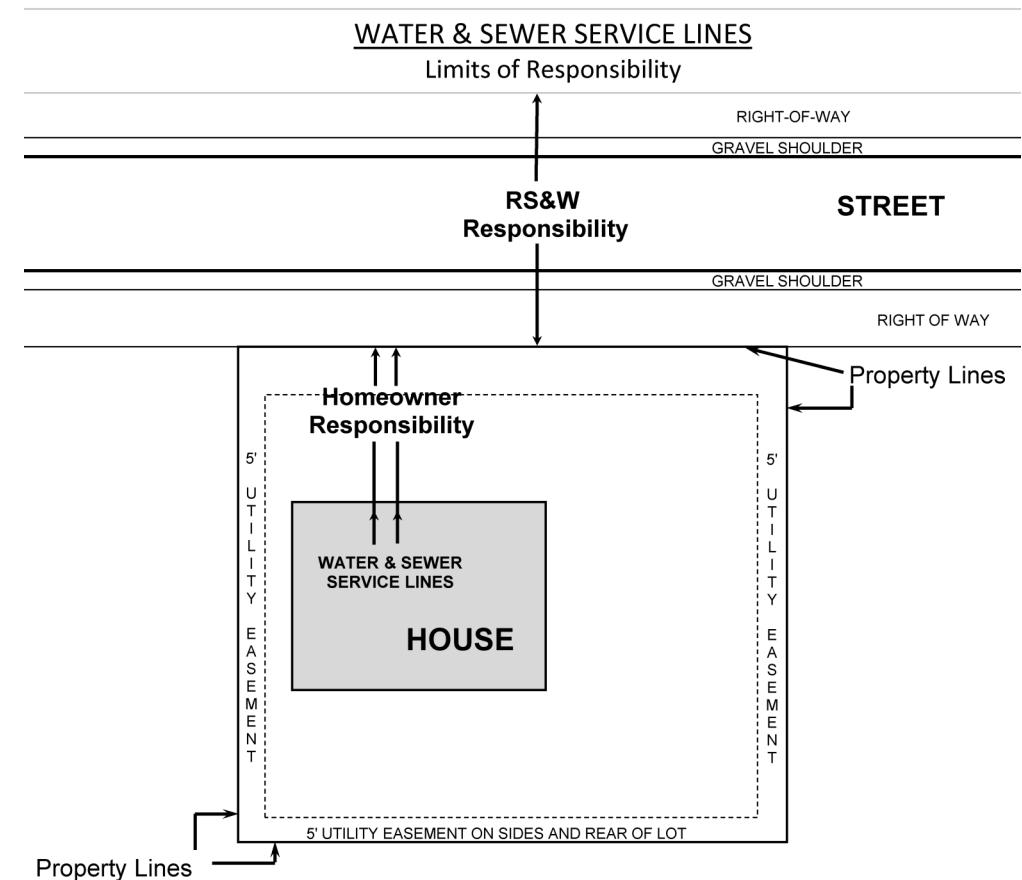
Homeowners are required to make repairs to water and sewer service lines on their private property at their own expense.

From the water valve (curb stop) back, including the water service line to the home is the homeowner's responsibility. RS&W does not maintain or repair any water or sewer lines on private property.

As stated in RS&W's Rules and Regulations:

"All service lines shall be maintained and/or repaired at the sole cost of the Member served."

Liability issues prohibit RS&W staff members from entering your property unless called for by extenuating circumstances.



RS&W Rate Structure			
	Normal Working Hours	Evenings / Saturday Morning	Nights, Weekends, Holidays
Service Call	\$50.00	\$75.00	\$85.00
Water On/Off	\$20.00	\$75.00	\$85.00
Any material used will be billed in addition to the base rate.			