

**Roamingwood Sewer & Water Association; agent of  
South Wayne County Water & Sewer Authority**

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**WE'RE ON THE WEB!**  
**WWW.RSWANEPA.COM**

We are responsible for the operation and maintenance of over 40 miles of water distribution mains and over 48 miles of wastewater (sewage) collection mains. Our staff which performs these vital functions has a total of over 125 years of work experience at RS&W.

Our average potable water production is 580,000 gallons per day from our 5 active wells located within The Hideout, and the system includes two 340,000 gallon water towers. We also have over 400 valves and over 100 hydrants in the water system.

The average wastewater collected is 810,000 gallons per day, and we operate and maintain a 1.755 million gallon per day advanced, staged, activated sludge wastewater treatment facility. The wastewater collection system contains over 1,000 manholes, and also 29 lift stations that pump the wastewater between the collection zones to our treatment plant.

**Notice:** If you will be leaving your home for an extended period of time during the cold months, RS&W recommends that you have us turn the water off at the street.

**Reminder:** 24 hour notice is required to have your water turned off or on at the street.

This newsletter is mailed 4 times annually, before the 1st of April, July, October, and January.

**Holidays for 2014**

<b>New Year's Day</b>	January 1	<b>Labor Day</b>	September 1
<b>Good Friday</b>	April 18	<b>Thanksgiving Day</b>	November 27
<b>Memorial Day</b>	May 26	<b>Thanksgiving Friday</b>	November 28
<b>Independence Day</b>	July 4	<b>Christmas Day</b>	December 25

News Outlet	Frequency
<a href="http://www.rswanepa.com">www.rswanepa.com</a>	Daily
Hideabout Extra	Weekly
Channel 20	Weekly
Hideabout Newspaper Article	Monthly
RS&W Newsletter	Quarterly
Water Quality Report	Annually
Election Newsletter	Annually



The Directors of the Roamingwood Sewer and Water Association and the South Wayne County Water and Sewer Authority and our Staff all extend our wishes for a very happy fall season!



**RS&W News**

**2014, 3RD QUARTER  
PUBLISHED: OCTOBER 2014**

This newsletter is mailed 4 times annually, before the 1st of April, July, October, and January.

**If you have recently received a call from our Project Manager, Charlie Dunn, or his staff at (570) 517-1253, please call back as soon as possible!**

**SEWER AND WATER  
INFRASTRUCTURE REPLACEMENT  
PROGRESS**

To date, the total number of retrofitted pump systems and "Eco-Tran" outdoor pump units installed is 545.

All Hideout homes within the project area, whether they currently have a sewage pump system or not, will require a pump to connect to the new low-pressure sewage system.

**If you own a home in the Stage 1 area and have not yet scheduled an appointment for inspection, please contact the Project Manager at (570) 517-1253 at your earliest convenience.**

**FINDING WATER LEAKS OUTDOORS**

**Please alert RS&W to any suspicious puddles, wet areas, or running water that you notice in the Hideout!**

We offer our thanks to Hideout staff, homeowners, guests, and tenants who have all been very helpful in alerting RS&W to suspicious pooling and flowing water.

**If you notice any unusual wet areas, puddles, or water flowing or seeping up from the ground within the Hideout, please contact RS&W right away at (570) 698-6162.**

Please note that the stormwater drainage culverts, ditches, and swales are maintained by the Hideout POA, not RS&W, so please direct any questions or issues regarding stormwater management accordingly.

**Important Drinking Water Notice—Labor Day Weekend Update**

RS&W offers our thanks to all Hideout Members, Guests, and the POA Directors and Staff for the tremendous amount of cooperation with the mandatory ban on non-essential water use over the Labor Day holiday weekend! Hopefully as we progress with the installation of our new water & sewer mains, these water restrictions may be lifted in the near future.

Sincerely, Jack Lennox  
Executive Director, RS&W

**CONSTRUCTION AREAS AND WORK  
SCHEDULING**

Our primary contractors will be working (weather permitting) Monday through Friday, between the hours of 7am and 5pm. The construction work is in progress in multiple areas simultaneously, so please use caution in all construction areas and on the roads in and around the Hideout.

- Current and upcoming work areas include:**
- Navaho Between N. Fairway and Chestnuthill
  - Chestnut Hill From Navaho to Cliffwood
  - Splitrail, Chippewa Court
  - Lakewood Court, Renwood Court, Elmwood Court, Pinewood Court, Rockpoint Court, Roamingwood Court, Woodcrest Court, Oak Court

If you have any questions related to the construction project, please call the Project Manager at **(570) 517-1253** rather than the RS&W Office phone number **(570) 698-6162**, which is for all other business.

**PLEASE NOTE**

For daily information concerning RS&W, please keep posted to Channel 20 and the Hideabout 'Extra' for updates regarding work projects, detours, and service interruptions.

**Executive Director**  
Jack Lennox

**Board of Directors:**

- Chairman**  
John Egan  
**President**  
Betty Sullivan  
**Treasurer**  
Kevin Clancy  
**Secretary**  
John Schesny

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**Leaving town? House for sale? Protect your investment!**

If you plan on leaving your home unattended during the winter months, please give consideration to your water pipes. At a minimum, the following is suggested:

- Have your water turned off at the street by RS&W.
- Have your home winterized by a qualified plumbing professional.
- Turn off the valve at the main supply line where it enters your home.
- Turn off and drain your water heater.
- Maintain temperatures at a reasonable level to prevent freezing.
- Inspect the basement or crawlspace for any openings or vents and insulate!
- **For more tips, visit our website at [www.rswanepa.com/?page=winterize](http://www.rswanepa.com/?page=winterize)**



	Normal Working Hours	Evenings / Saturday Afternoon	Nights, Sundays, Holidays
Service Call	\$50.00	\$75.00	\$85.00
Water On/Off	\$20.00	\$75.00	\$85.00

Any material used will be billed in addition to the base rate.

**RS&W Public Notification System—Emergency Contact**

Beginning May 10, 2010, a new federal regulation required that public water suppliers notify every customer within 24 hours in the event of a water system emergency, such as a water boil order.

To comply with this regulation, RS&W has employed an automated phone dialing system which is capable of placing thousands of calls in under an hour. For the system to be effective, it is imperative that we have up-to-date contact information for every household we serve.

Visit our website at [www.rswanepa.com/?page=emergency](http://www.rswanepa.com/?page=emergency) to access our online form.

**Caution! Please slow down in work zones!**

With the major construction involved in our current project, there will be work going on in several areas of the Hideout simultaneously in addition to the normal maintenance and emergency repair work performed by RS&W personnel.



Warn children not to play in or around construction areas and equipment, and please be alert while driving in the Hideout and slow down as soon as you see any signs or signals indicating that construction work is in progress ahead. Please obey the instructions of traffic directors and please follow any detours as posted.

We understand that any work of this nature is disruptive, but by being careful and patient, we can all look forward to improved infrastructure that will last for decades to come, protect the environment, and prevent the costly waste of millions of gallons of drinking water every month.

**Typical Water Service Diagram**

Below is a picture showing the components of a typical home water service connection. Your actual installation may be different, as some Hideout properties have the water meter located outside of the home in a “meter pit”, and not all homes need a pressure regulator.

Homeowners, tenants, and guests should be aware of the location of the main water shut-off valve in case of emergency. Valves should be operated slowly and carefully, and a plumber should be contacted if you have any questions or concerns.

To close a ball valve (typically with a straight handle as shown below), turn the handle slowly one-quarter turn clockwise so that the handle is at a right angle to the pipe. To close a gate valve (typically with a round hand-wheel), turn the handwheel clockwise slowly until it stops turning.

**Water Service Diagram Legend:**

1. Water Service Line
2. Main Water Shut-Off Valve (Open)
3. Water Meter Body
4. Water Meter Register
5. Remote Meter Reading Cable
6. Check Valve to Prevent Backflow
7. Pressure Regulator
8. Cold Water Supply to Home
9. Grounding Wire
10. Drain Valve
11. Shut-Off Valve (Open) for Outside Faucet (Hose Bib)

