

## CARE AND USE

Please take a few minutes to read the following information to ensure the proper functionality of your grinder pump. Keep in mind that this pump evacuates ALL of the wastewater from your home. With your cooperation, your grinder pump will provide years of safe and reliable service.

## ***WHAT NOT TO FLUSH:***

**NOTE:** While there are many products labeled as “flushable” available today, they are typically not compatible with a pumped sewage system and should not be flushed.

- Diapers (Baby or Adult)
- Facial Tissues, Cotton Swabs & Cosmetic Puffs
- Baby Wipes, Disinfectant Wipes, Moist Wipes
- Toilet Bowl Scrub Pads & Disposable Mop Pads
- Napkins & Paper Towels (Paper or Cloth)
- Dental Floss
- Egg Shells, Nut Shells & Coffee Grounds
- Aquarium Gravel
- Cat Litter
- Fats, Oils, & Greases
- Food Items Containing Seeds & Peelings
- Hair (Human or Pet)
- Sanitary Napkins, Tampons, Condoms
- Cigarette Butts
- Vitamins, Medicines & Pharmaceuticals
- Wash Cloths, Towels & Rags (No Cloth Items)
- Clothing
- Sheet Plastic & Plastic Items of any Kind
- Paint Thinner, Gasoline or any other Petroleum/Flammable Product

**Roamingwood Sewer & Water Association  
Agent of: South Wayne County  
Water & Sewer Authority**



**Mailing Address:**  
(for payments and all other correspondence)  
Roamingwood Sewer and Water  
P.O. Box 6  
Lake Ariel, PA 18436  
(570) 698-6162

### LIMITED WARRANTY

The manufacturer shall provide a warranty on materials and workmanship for a period of twenty-four (24) months after notice of Owner's acceptance, but no greater than twenty-seven (27) months after receipt of shipment. The Owner will return any equipment found defective to the manufacturer for inspection and validation of the defect. Defective equipment will be repaired or replaced at manufacturer's discretion and shipped back to the Owner at no charge. The full warranty of your pump is located in the operation and maintenance manual that was presented upon start up.

To view the manufacturer warranty for your new unit, please go to [www.rswanepa.com/warranty/](http://www.rswanepa.com/warranty/)



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## IMPORTANT INFORMATION REGARDING YOUR NEW LOW PRESSURE GRINDER PUMP SYSTEM

### Overview

The following frequently asked questions are provided to assist Roamingwood's homeowners, tenants, and guests in understanding the use and care of a grinder pump system.

### General Information

Your grinder pump is now in service. It is designed to accept household wastewater from your bathrooms, kitchen, laundries and other areas of the home. The unit consists of a BARNES grinder pump, level switches, and control/ alarm panel. The control panel is equipped with a red alarm light and audible buzzer that alarms if a failure should occur. If the control panel alarm signals, you can silence the audible alarm by pressing the external button on the panel. Additional service information is provided with this document.



# IMPORTANT INFORMATION REGARDING YOUR GRINDER PUMP

## FREQUENTLY ASKED QUESTIONS (F.A.Q.)

The following frequently asked questions are answered to assist Roamingwood's customers in understanding the use and care of a grinder pump system. If you are the owner of a retrofitted system, service requests can be directed to CW Sales Corporation at (866) 60-PUMPS or (866) 607-8677. The information can also be found on a sticker that has been placed on the control panel. All service requests for outdoor units should be directed to RS&W at (570) 698-6162.

### What will happen to my pump during a power outage?

One basic concern with pressure sewers is the fact that pumps will not work in power outages. Use of bath and kitchen facilities in these periods could result in sewage backups and should be limited. As with any electrically powered device, the pump could be powered by an emergency generator if necessary. The grinder pump stations have limited excess holding capacity to provide wastewater storage. Alarm panels with back up batteries will indicate a high level alarm without primary power. If this should occur, it is important that water consumption be severely minimized until power is restored and the red light level alarm disappears AFTER power is restored.

### How much power will the pump use?

Monthly power consumption of a grinder pump station is substantially less than that of most other major appliances.

### What do I do if the alarm panel sounds?

Turn off the sound of the alarm by pressing the silence button that is located on the alarm panel.



Call the appropriate phone number:

### If your existing sewage system was retrofitted with a new grinder pump (typically in the home):

The retrofitted sewage grinder pump installation is the property of the homeowner, and the homeowner will be responsible for any and all maintenance to the grinder pump system just as they were for their previous pump.

### Contact for retrofits/indoor pumps:

CW Sales Corporation  
866-607-8677 (866 60-PUMPS)

For more info, go to:

[www.cwsalescorp.com](http://www.cwsalescorp.com)



### If a new outdoor sewage pump basin was installed (typically near the street):

RS&W owns and maintains the new grinder pump and basin installed near the street. Call our main office for service.

### Contact for new outdoor EcoTRAN pumps:

Roamingwood Sewer & Water Association  
(570) 698-6162

For more info, go to:

[www.rswanepa.com/outdoor](http://www.rswanepa.com/outdoor)



### What if the neighbor's alarm goes off and they are away?

Call the appropriate phone number and report the problem. Do not investigate the problem yourself.

### Will the grinder pump unit produce odors?

When operating normally there should be no noticeable odors coming from the unit. If a strong odor should occur, the unit may need flushing. Just run clean water down your kitchen, laundry, or bathroom sink for about 10 minutes. If a strong odor persists, call the appropriate service number.

## General Care and Friendly Safety Tips

Treat your grinder pump with care just like any other home appliance. It is a critical piece of equipment to your home and standard of living.

### Remember:

- Do not turn off the power to your unit.
- Do not cover the pump station cover or put heavy items on it. Keep it accessible, as it will need to be serviced some day.
- Do not attempt to service the unit yourself.
- If you go on vacation, flush the station clean by running water from various sources in your home for 10 minutes.
- Be careful when digging in the yard and especially near the station.
- Grease is one of the most common contributors to system failure. Dispose of grease properly and not into the RS&W sewer system.

